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BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

No. BSNLCO-CFAO/11(13)/2/2020-CFA

Dated: 15-06-2020

To

The CGMs Territorial Circles, CGM ITPC, Pune.

Subject: Special Partner for Bill collection using SPECIAL Mobile App -reg.

Approval of competent authority is hereby conveyed for the launch of SPECIAL (Special Partner Engaged for Customer Inquiry Associated with Landline)" Mobile App as per following details:

- 1. Process Flow of Special Mobile Application is as per Annexure-1:
- 2. OTF for bill payment, shall be offered to SPECIAL PARTNERS as per details below:

S.No.	Billed amount (incl. GST)	Commission per transaction (Without GST)
1	Up to Rs. 100/-	Rs. 2.96/-
2	>Rs. 100/- up to Rs. 300/-	Rs. 5.93/-
3	>Rs. 300/- up to Rs. 700/-	Rs. 8.9/-
4	>Rs. 700/-	Rs. 11.86/-

(This amount shall be enhanced based on Sales volume periodically)

3. Master CTOP UP number with Imprest stock in Zonal Pyro CTOP System will be created by respective CMTS Nodal units. Initially the zonal level wallet shall be given an imprest of Rs. 2 Lakhs each by PGM/GM CMTS nodal all zones. Details for Zones are as follows.

S.N.	Name of Zone	Name of nodal Circle
1	North Zone	Punjab
2	East Zone	CTD
3	South Zone	Telangana
4	West Zone	Maharashtra

- 4. Sale limit for special partners are as follows:
 - (a) Special Partner (Type-1): Sale limit is upto Rs.5 Lakhs per year. Details of PAN shall be shared by such partners.
 - (b) Special Partner (Type-2): Sale limit is more than Rs.5 Lakhs per year. TDS shall be applied after taking declaration for applicable tax rate. Type-2 SPECIAL Partners will be transferred to ERP system to achieve tax compliance for TDS and GST. Their parenting with Zonal CTOP will be removed and they will get stock allocation directly from ERP sales Process.
- 5. Non GST registered partners will only be appointed for SPECIAL

This has the approval of Director (CFA), BSNL Board.

(P.Padmanabha Rao) DGM (CFA)

Annexure-1

- The approved amount will be credited to one Master CTOP UP for each zone as Imprest allocation.PGM/GM Zonal CMTS will be asked to allot initial stock of Rs2 Lakhs for each wallet (ERP to suggest through FI etc as Advance) Punjab, Maharashtra, Telangana and CTD circle are the nodal circle for master CTOPUP for respective zones.
- 2. The Registered Channel Partner (CP) will download the mobile app from play store, and register in same.
- 3. Registered Channel Partner will be able to make online stock purchase within the APP using net-banking or UPI.
- 4. The amount thus realized will be transferred from bank integrator to BSNL collection account.
- 5. For each successful transactions of online purchase by Channel Partner, CP's CBP Wallet will be credited an amount equal to amount realized using UPI /Netbanking from Master CTOP UP. The same amount will be debited from Master CTOPUP due to this stock movement action.
- 6. CP can do the landline/mobile bill payment on behalf of customers using the mobile app and CP will keep the cash collected. CBP Wallet will be debited amount equal to bill paid and the same is updated to AIP /PMS using existing CBP channel. CP will get OTF as commission amount credited to the CBP wallet as per above orders for each payment.
- 7. On T+1 day TSR with all successful transaction done on the last calendar day using AIP will be sent to CAO CCC by Payment Integrator.
- 8. Portal will generate a single Sales order for each Circle to ERP for crediting the received payments to Master CTOP UP for the respective Zone. This will recoup the amount in the master CTOP, equal to the amount of Sales done for the Previous day.

(P.Padmanabha Rao) DGM (CFA)